

# SUMMARY OF SUSTAINABILITY PERFORMANCE

INDICATOR	BASIS OF CALCULATION	GRI STANDARDS	2019	2018	2017
<b>ECONOMIC PERFORMANCE</b>					
<b>ECONOMIC</b>					
Copper production	Thousands of tonnes	102-7	769.9	725.3	704.3
Revenue	Millions of US dollars. Excluding non-operative revenue	102-7	4,804.0	4,560.3	4,578.3
EBITDA	Millions of US dollars	102-7	2,358.1	2,139.4	2,488.5
<b>Economic value generated and distributed</b>					
Operating revenue and sale of assets (a)	Millions of US dollars. Including non-operating revenue	201-1	5,517.8	5,192.8	4,600.6
Investment income (b)	Millions of US dollars	201-1	48.1	30.1	23.3
Economic value generated (a+b)	Millions of US dollars	201-1	5,565.8	5,222.9	4,623.9
Workers: remuneration and benefits	Millions of US dollars	201-1	440.0	449.6	422.2
Suppliers: purchase of utilities, goods and services	Millions of US dollars	201-1	3,368.8	3,104	1,811
Community: Contributions to community projects	Millions of US dollars	201-1	39.5	33.7	12.1
Financing: payments to lenders	Millions of US dollars	201-1	74.0	66.1	89.5
State: Taxes	Millions of US dollars	201-1	411.4	566.9	492.9
Shareholders: dividends (include minority shareholders)	Millions of US dollars	201-1	920.4	587.0	572.3
Economic value distributed	Millions of US dollars	201-1	5,254	4,808	3,400
Economic value retained	Millions of US dollars	201-1	312	415	1,224
<b>RESPONSIBLE SUPPLY</b>					
Suppliers	Annual average	102-7	2,907	4,028	2,865
From Antofagasta and Coquimbo Regions	Percentage of total	102-8; 204-1	24%	36%	24%
From other regions in Chile	Percentage of total	102-8	70%	57%	70%
From outside Chile	Percentage of total	102-8	5%	7%	6%
Local suppliers	Number of suppliers from Antofagasta and Coquimbo Regions	102-8	702	1,455	688
Purchases <sup>1</sup>	Millions of US dollars. Total purchases	204-1	3,194	3,218	2,445
Local purchases	Millions of US dollars in purchases of goods and services net of VAT in Antofagasta and Coquimbo Regions	204-1	389	1,929	350
Purchases from other regions in Chile	Millions of US dollars	204-1	2,709	1,138	2,037
Purchases outside Chile	Millions of US dollars	204-1	96	151	59
Purchases from SMEs	Millions of US dollars	204-1	327	469	358
<b>TRANSPARENCY AND CORPORATE GOVERNANCE</b>					
<b>CORPORATE GOVERNANCE</b>					
<b>Board composition</b>					
Male directors	As at 31 December	102-22; 405-1	9	9	9
Female directors	As at 31 December	102-22; 405-1	2	2	2
Board tenure: 1 to 5 years	As at 31 December	102-22	3	3	4
Board tenure: 6 to 9 years	As at 31 December	102-22	4	3	2
Board tenure: Over 9 years	As at 31 December	102-22	4	5	5
Independent	As at 31 December	102-22	7	6	5
Not independent	As at 31 December	102-22	4	5	6
Executives	As at 31 December	102-22	0	0	0
Non-executives	As at 31 December	102-22	11	11	11
<b>ETHICS AND COMPLIANCE</b>					
<b>Code of Ethics</b>					
Complaints received under the Code	Number of complaints received	102-17	198	120	112
Complaints resolved	Percentage of complaints resolved	102-17	76%	82%	100%

1. The figure comprises the total amount of purchases that had been paid for as of 31 December 2019.

PEOPLE					
EMPLOYEES AND CONTRACTORS					
<b>Breakdown of own employees</b>					
Employees	Annual average	102-8	5,185	5,108	5,026
Men	Annual average	102-8	4,698	4,670	4,593
Women	Annual average	102-8	487	438	433
Women	Percentage of own employees (annual average)	102-8	9%	9%	9%
<b>Own employees by role</b>					
Supervisors and executives	Annual average number	405-1	1,871	1,760	1,726
Operators	Annual average number	405-1	3,314	3,348	3,301
Female supervisors and executives	Annual average number	405-1	315	273	250
Female operators	Annual average number	405-1	173	165	183
<b>Labour relations</b>					
Unions	Annual average number	405-1	4,027	3,884	3,808
	Percentage of unionised own employees	405-1	78%	76%	76%
<b>Training</b>					
Hours of training	Hours	404-1	253,558	259,316	152,197
	Hours/employee	404-1	49	51	30,3
Amount spent on training	Thousands of US dollars	404-3	3,182	4,633	3,208
Amount spent per employee	US dollars/employee	404-3	614	907	638
<b>Performance evaluation</b>					
Employee with performance evaluation	Percentage of the total number of employees	404-3	34%	33%	30%
<b>Talent management</b>					
Key roles filled internally	Percentage	405-1	53%	62%	37%
Contractors	Annual average number	102-9; 102-10	17,929	14,333	14,472
SAFETY AND HEALTH					
<b>Accidents</b>					
Fatalities	Number of fatalities in the year, including own employees and contractors	403-9	0	1	0
Lost Time Injury Frequency Rate (LTIFR)	Number of accidents with lost time during the year per million hours worked	403-9	0.75	1.10	1.00
All Injury Frequency Rate (AIFR)	Number of accidents with and without lost time during the year per million hours worked	403-9	5.73	5.10	7.40
Near Misses Index	Number of near misses reported per million hours worked	403-9	259	198	126.6
<b>Occupational diseases</b>					
Occupational Illness Frequency Rate (OIFR)	Number of occupational illnesses during the year per million hours worked	403-10	0.08	0.09	0.00
Occupational diseases	Number of occupational diseases contracted during the year - own employees and contractors	403-10	4	3	3
SOCIAL DEVELOPMENT					
COMMUNITIES					
Operations with community participation	Percentage of all operations	413-1	100%	100%	100%
<b>Local employment</b>					
Local workers	Annual average number of own employees from Antofagasta and Coquimbo Regions	203-2	2,158	2,227	2,623
	Annual average percentage of own employees from Antofagasta and Coquimbo Regions	203-2	42%	44%	52%
Local supervisors	Annual average number of own employees from Antofagasta and Coquimbo Regions	202-2	217	216	269

ENVIRONMENTAL MANAGEMENT					
<b>ENVIRONMENTAL MANAGEMENT</b>					
<b>Environmental incidents and fines</b>					
Incidents with an environmental impact	Number of severe environmental incidents	306-3	0	0	0
Environmental fines	Number of fines	307-1	7	5	1
	Millions of US dollars	307-1	15,636	12,272	1,438,905
<b>Responsible mine closure</b>					
Closure plans	Percentage of operations with closure plans	MM10	100%	100%	100%
<b>WATER MANAGEMENT</b>					
<b>Water consumption by source</b>					
Total water consumption	Thousands of m <sup>3</sup>	303-5	60,821	67,201	65,731
Sea water	Thousands of m <sup>3</sup>	303-3	28,225	30,447	29,231
Surface water	Thousands of m <sup>3</sup>	303-3	13,898	16,534	18,138
Groundwater	Thousands of m <sup>3</sup>	303-3	18,279	19,350	17,206
Third party suppliers	Thousands of m <sup>3</sup>	303-3	419	870	1,156
Sea water	Percentage of total water consumption	303-3	46%	45%	45%
<b>CLIMATE CHANGE AND RENEWABLE ENERGIES</b>					
<b>Energy consumption</b>					
Electricity	Giga Joules	302-1	12,349,688	12,549,096	11,906,112
Fuel	Giga Joules	302-1	11,939,589	11,962,226	9,491,721
<b>Renewable energy</b>					
Renewable energy	GWh generated by alternative sources	302-1	751.43	794.00	785.02
	Percentage of total consumption	302-1	22%	23%	21%
<b>Greenhouse gas emissions</b>					
Scope 1, direct emissions	Tonnes CO <sub>2</sub> equivalent emissions	305-1	993,431	1,026,219	854,628
Scope 2, indirect emissions	Tonnes CO <sub>2</sub> equivalent emissions	305-2	1,392,223	1,391,695	2,071,937
CO <sub>2</sub> emissions intensity	Tonnes CO <sub>2</sub> equivalent emissions/ tonnes of copper produced	305-4	3.10	3.33	3.87
<b>MINING WASTE</b>					
<b>Mining waste</b>					
Waste rock	Million tonnes	MM3	307	286	274
Tailings	Million tonnes	MM3	93	96	89
Spent ore	Million tonnes	MM3	66	63	38
<b>Non-mining waste</b>					
Non-hazardous industrial waste	Tonnes	306-2	36,178	27,787	30,822
Hazardous industrial waste	Tonnes	306-2	9,085	10,015	8,933
Domestic	Tonnes	306-2	4,213	3,793	3,826
<b>Waste treatment</b>					
Recycled	Tonnes	306-2	31,770	19,855	24,072
Composted	Tonnes	306-2	0	0	17
Reused	Tonnes	306-2	4,258	3,981	4,656
Burnt	Tonnes	306-2	0	0	0
Recycling rate	Percentage	306-2	73%	56%	66%
<b>BIODIVERSITY AND HERITAGE</b>					
<b>Biodiversity</b>					
Protected areas	Hectares	304-3	26,921	26,921	25,803