

ANNUAL GENERAL MEETING, 9 JUNE 2004

PROXY VOTES – FOR THE INFORMATION OF SHAREHOLDERS

Resolution number	Proxy votes for the resolution	Proxy votes against the resolution
1 – Adopt the Annual Report and Accounts for year ended 31 December 2003	198,644,313 (99.91%)	177,800 (0.09%)
2 – Approve the Directors’ Report on Remuneration and Related Matters	198,350,060 (99.99%)	11,668 (0.01%)
3 – Declare a final dividend	199,751,829 (100.00%)	0 (0.00%)
4 – Re-elect Mr C H Bailey as a Director	187,069,097 (94.61%)	10,662,995 (5.39%)
5 – Re-elect Mr G S Menendez as a Director	187,069,597 (94.61%)	10,662,495 (5.39%)
6 – Re-elect Mr P J Adeane as a Director	199,536,734 (99.96%)	73,163 (0.04%)
7 – Re-appoint Deloitte & Touche LLP as Auditors	199,740,113 (99.99%)	11,500 (0.01%)
8 – Re-elect Mr D E Yarur as a Director	199,728,628 (99.99%)	23,000 (0.01%)
9 – Disapply pre-emption rights (special resolution)	199,698,972 (99.97%)	52,056 (0.03%)
10 – Amend the Articles to permit electronic communication (special resolution)	199,204,698 (99.99%)	12,188 (0.01%)

Notes to the proxy votes

1. Any proxy appointments which give discretion to the Chairman have been included in the total of proxy votes for each resolution.
2. The above proxy voting instructions were received prior to the meeting.